

Accredited by NAAC with 'A' Grade

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GRIEVANCE REDRESSAL MECHANISM

ITS Dental College Ghaziabad functions in following way for redressal of grievance. STUDENT GRIEVANCE CELL WORKS IN FOLLOWING SCHEME

Student grievance Redressal System Automated (All grievances) Almighty software Mentor system (Offline) (Infrastructure related) Matter registration done Matter raised as agenda in Grievance meetings Action taken to resolve the issue at all levels LT.S Centre for Dental Studies & Research Follow up taken on resolution in subsequent meetingerut Road, Muradinagar

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ANTI RAGGING COMMITTEE WORKS IN FOLLOWING SCHEME-

Anti-ragging committee

Online complain generating system Regular scrutiny and surveillance Drop box (Offline)

Matter registered and raised

Emergency anti ragging squad meeting

Necessary actions taken and intervention done

Follow up done for the matter

The institution ensures a day and night flying squad comprising of in campus faculty who regularly interact with the students (on and off campus living) to ensure normal functioning and to avoid any untoward activities pertaining to ragging. The anti-ragging committee periodically hold meetings quarterly per annum and frequency of these meetings are kept every week when new admission sessions begin. The institution strictly abides to the UGC regulations of anti-ragging and has a no tolerance policy towards any apparent/discrepancy.



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WOMEN CELL COMMITTEE WORKS IN FOLLOWING SCHEME-

Online Complaint generating system

Offline- in written or through drop box

Matter registration done

Authentication of matter done by listening to plaintiff as well as defendant

Scrutiny of matter is done at various levels

Necessary actions taken

Follow up of the case is done

Dr. Devichatan Shetty
Principal
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The institution holds quarterly women cell meetings but when a case is registered, emergency meetings are commenced to deal with the situation. The complain mechanism and committee members name and numbers are widely spread within the campus for female staffs as well students easy access. The confidentiality of the matter as well as the privacy and security of the plaintiff is ensured during entire course and the matter is reviewed very minutely from either party side by various committee members. The action taken is kept as judicious and transparent as possible.

Dr. Devi Charan Shetty

Principa Pevicharan Shetty

Principal
I.T.S Centre for Dental Studies & Research
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